Primary Research: Initial Survey

To ensure a thorough investigation into animation on online applications and provide substantial additional insights, methodology was employed which consisted of two primary surveys designed to investigate user perceptions and preferences regarding animation on websites. The first survey aimed to gather data on preferred types of animation, opinions on benefits and drawbacks, and personal experiences with animated websites.



Findings revealed that most respondents spend under an hour daily on websites, emphasising the need for attention-grabbing motion elements. While desktop/laptop browsing was dominant, a quarter favoured mobile devices, suggesting a need for mobile-friendly designs *(Figure 3.1)*.



Regarding animation preferences, respondents showed a notable preference for subtle animations, aligning with research from (Cheung, Hong, and Thong, 2017) on subtle animations and prolonged engagement *(Figure 3.2)*.



Further research into the primary purpose of animation revealed most respondents believing the primary purpose of animation on websites should be to enhance user feedback, emphasising the importance of incorporating animated interactions into website designs *(Figure 3.3)*.

Figure Do you pr 12 response	3.4 – Survey responses to 'With or without efer websites with animations or without animatios s	animations?' and 'why toons?	without?'	
	16.7% 16.7% 66.7%	 With animations Without animations No preference 		
If without, why?				
2 responses	-			
I feel like they slow	my phone down			
				Ne

Interestingly, while some preferred websites without animation, no respondents thought a website should have no animation at all *(Figure 3.4)*. Instead, a balanced mix of motion and static graphics was favoured to prevent distractions, echoing concerns raised by (Sundar and Kalyanaraman, 2004).



Individuals who say they prefer no animations on websites raised concerns over motion content slowing their devices *(Figure 3.5)*, highlighting the necessity for lightweight file formats, aligning with <u>Sustainable</u> <u>Development Goal 12 on responsible consumption and production</u>.

With a more thorough insight into motion design and online applications from these survey responses, I began developing the website with a dynamic approach to critically analyse the consistency of these responses by comparing the reception of a static digital portfolio against an animated counterpart.

Primary Research: Animated website vs. Static Website

The second survey for my primary research employed a comparative approach using the website I had created over the course of this project, using a static version and an animated version. Participants were tasked with comparing both versions and providing their preferences between the two, contributing to a more comprehensive understanding of animation and user experiences.



A noteworthy discovery from the survey was that 75% of respondents favoured interactive elements over static links and cards, indicating a strong preference for dynamic browsing experiences *(Figure 7.1)*. This emphasises the necessity of integrating interactive elements like button hovers and scrolling animations into digital portfolios to enhance user engagement, reflecting findings from the initial survey of this project.



Despite criticisms of animated headers expressed by (Sundar and Kalyanaraman, 2004), a surprising 72% of respondents favoured the animated header over its static counterpart *(Figure 7.2)*. This suggests a shift in user attitudes towards animated banners, possibly influenced by evolving trends noted by (Fattahi, Shir, and Asadollahi, 2014) and (Hong, Thong and Tam, 2007). Moreover, the success of animated headers on creative websites instead of e-commerce websites, where users may not feel pressured to make purchases, could contribute to this positive reception.



Furthermore, in line with findings from (Höffler and Leutner, 2007), (Santoso, Ghassany and Putri, 2021), (Hanif, 2020), 66% of respondents found the video process more comprehensible than the static process *(Figure 7.3)*. This preference for video content suggests a need for educators to consider incorporating animations and video content into educational materials to improve clarity and engagement.



However, one respondent argued that although still clearer than its static counterpart, the video process could still benefit from additional emphasis on certain decisions *(Figure 7.4)*. Therefore, this is also worth considering to improve educational video content and further contribute to a better-quality education (SDG 4).

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Figure 3.2	Survey responses to 'do you lean towards static content or subtle animations?'
Figure 3.3	Survey responses to 'what should be the primary purpose of animations on websites?'
Figure 3.4	Survey responses to 'With or Without animations?' and 'why without?'
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Figure 7.1	Survey responses to a choice between static elements or interactive elements.
Figure 7.2	Survey responses to a choice between static illustrations and animated illustrations.

Figure 7.3	Survey responses when asked if a video process was clearer.
Figure 7.4	Survey responses when give a choice between a static header and an animated banner.
Figure 7.5	Survey responses when asked for additional feedback or suggestions.

References:

Figure	Description
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Appendices:



